

Refund/Exchange Request Form

Name: _____
 Email: _____
 Phone Number: _____
 Best time to contact you: _____
 Original Order Number: _____

Office Use
 Date: _____
 RMA #: _____
 Tracking #: _____

Website of Purchase:
 YogaHub.com
 EcoFriendlyBabies.com

What would you like to do?
 Damaged Package Notification
 Exchange an item
 Exchange damaged items
 Request a refund
 Request a refund for damaged items
 Refund and Exchange of items
 Refund and Exchange of damaged items
 Other: _____

1. Please describe your concerns in detail regarding the need for a refund, the damage to your package or merchandise, or any other miscellaneous issues. You may also choose to send pictures. If you do not send a picture, your description must be THOROUGH*.

2. Please list the items and quantities you are requesting to have exchanged, or refunded, according to the invoice you received. If you are requesting an exchange, please list and mark which items you would like receive in return.

I would like to return the following Product(s) for Refund/Exchange	Qty.	I would like to receive the following Product(s) in Exchange	Qty.

3. How was your experience with our customer service representatives?

4. If you have any product suggestions or ideas on how we can improve our services, we'd love to hear them.

*This description is used to differentiate between damage done by our shipping carrier versus damage done due to poor packaging during the refund process.